

OUR ENVIRONMENTAL AND SOCIAL MEASURES

PRACTICAL MEASURES ACROSS MEMMO HOTELS

MEMMO ALFAMA | MEMMO PRÍNCIPE REAL | MEMMO BALEEIRA

memmo *Unforgettable Hotels*

Updated September 2026

OUR APPROACH

A practical and transparent overview

At memmo Unforgettable Hotels, caring for the places where we operate begins with understanding how our choices affect resources and communities.

This document presents selected measures reported as being in place across our hotels in September 2026. Measures vary by property and are described only within the scope currently confirmed.

It does not represent a quantified assessment of our overall environmental footprint. Results, reductions and future targets will only be published when supported by validated data, a clear baseline and an appropriate measurement method.

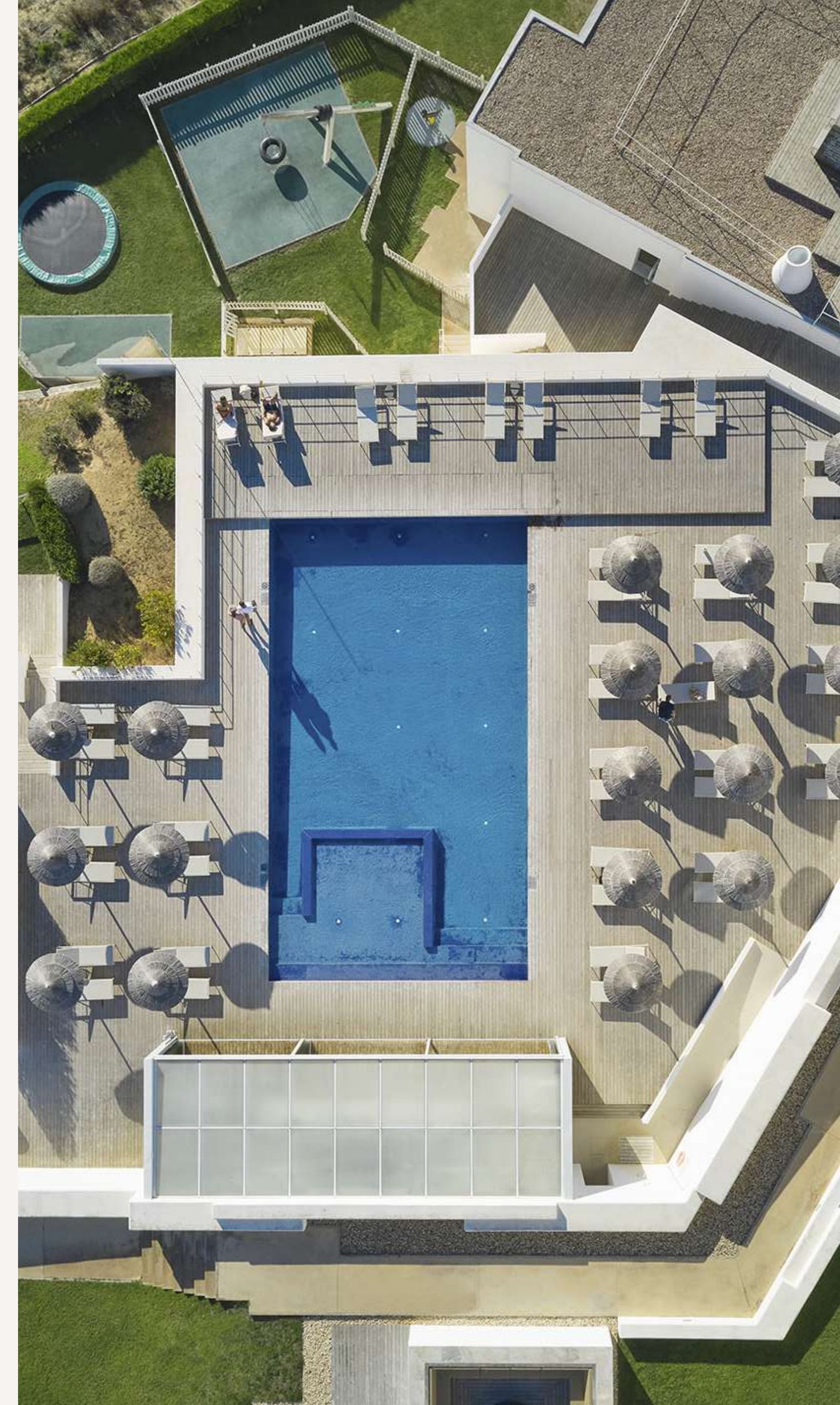


Understanding Our Environmental Impact

The measures in this overview are linked to individual hotels so that their scope remains clear. This edition focuses on concrete operational actions rather than making a general claim about the Group's environmental performance.

CURRENT REPORTING PRINCIPLE

We describe what is implemented, identify the hotels covered and avoid publishing reductions or carbon-footprint results until consistent supporting data is available.



Single-Use Plastics

WATER SERVICE

ALFAMA + PRÍNCIPE REAL

Guest-room minibars use glass water bottles rather than plastic water bottles. Filtered water is also served in branded glass bottles in restaurants and selected welcome amenities.

LAUNDRY BAGS

ALFAMA + PRÍNCIPE REAL

Reusable fabric laundry bags are provided in guest rooms.

BATHROOM AMENITIES

ALFAMA + PRÍNCIPE REAL

Refillable Acqua di Parma dispensers are installed in guest bathrooms.



Water and Energy

LIGHTING AND CONTROLS

ALFAMA + PRÍNCIPE REAL

LED lighting is used at both hotels.

Motion sensors are installed in service areas at both hotels and in the memmo Príncipe Real garage.

WATER USE

ALL THREE HOTELS

Pressure and flow-reducing devices are installed in guest-room showers.

LINEN REUSE

ALFAMA + PRÍNCIPE REAL

Guests can choose to extend the use of their bed linen between changes.

ENERGY SYSTEMS

ALL THREE HOTELS

Variable-speed pumps and light-sensitive control systems are used across the three hotels.

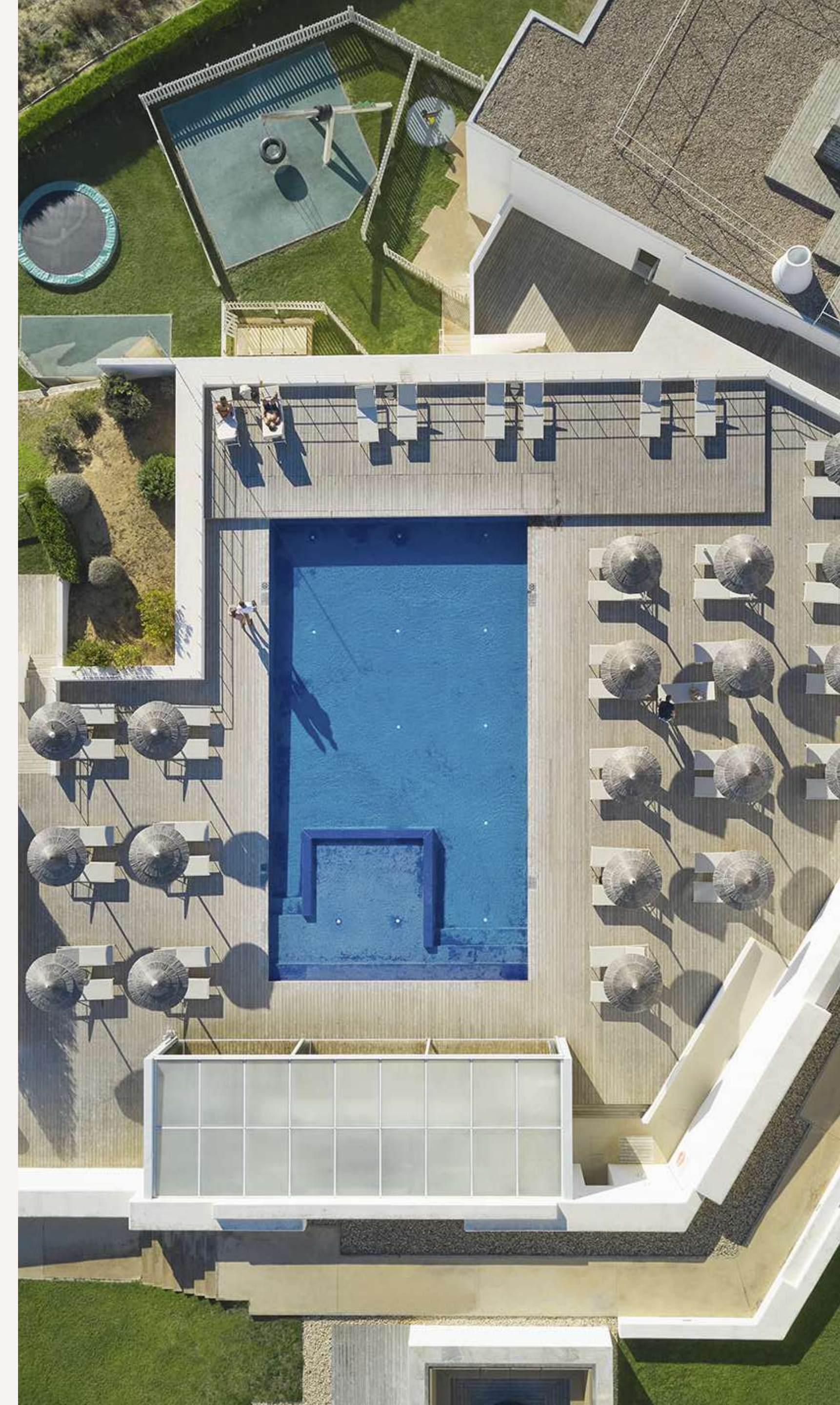
ON-SITE SYSTEMS

Photovoltaic and solar thermal panels support energy systems at memmo Baleeira. A heat-recovery system is integrated into the chiller at memmo Príncipe Real.

ELECTRIC MOBILITY

ALFAMA + PRÍNCIPE REAL

Electric vehicle charging points are available at all three hotels, including two points in the memmo Príncipe Real garage.



Waste Management

WASTE SEPARATION

ALFAMA + PRÍNCIPE REAL

Waste is separated into different streams, including glass, paper and cardboard, plastic, organic waste and cooking oils.

REUSABLE ALTERNATIVES

ALFAMA + PRÍNCIPE REAL

Fabric laundry bags and glass water bottles are used in place of selected disposable plastic items.

USING PRODUCTS FULLY

ALFAMA + PRÍNCIPE REAL

At turndown before departure, guests are invited to take any remaining bathroom soap home so that it can be fully used.



Supporting Local Communities

COZINHA COM ALMA

ALFAMA + PRÍNCIPE REAL

A dessert produced by this social initiative is available on the memmo Alfama main menu and on the Bits & Bites and room-service menus at memmo Príncipe Real.

CLOTHING DONATIONS

Donation bags in guest rooms invite guests to contribute clothing to Banco de Doações at memmo Alfama and Dona Ajuda at memmo Príncipe Real.

55+

ALFAMA

Ceramics and painting workshops are led by professionals aged over 55, creating opportunities to share skills and creative knowledge.

A AVÓ VEIO TRABALHAR

ALFAMA

Alfama embroidery workshops are led by members of this creative community of older people.

LOCAL CULTURE

ALFAMA

Regular Fado evenings celebrate a tradition closely connected to Alfama. The hotel has also served as an official venue of Caixa Alfama.

NEIGHBOURHOOD GUIDES

ALFAMA + PRÍNCIPE REAL

Living Alfama and Living Príncipe Real guides introduce guests to selected businesses, cultural spaces, restaurants and neighbourhood stories.



Other Operational Measures

The measures below relate to specific operational choices at memmo Príncipe Real. Broader claims about food sourcing are not included until their scope has been confirmed.

ELECTRIC TRANSFERS

PRÍNCIPE REAL

Selected arrival and departure transfers are arranged with Tesla Portugal Tours using electric vehicles.

ADAPTING EXISTING EQUIPMENT

PRÍNCIPE REAL

Existing televisions were fitted with smart-TV devices instead of being replaced.

REUSE OF FORMER EQUIPMENT

PRÍNCIPE REAL

Former team lockers were made available to a social association for continued use.



Current EarthCheck certifications

According to the hotel-specific certificates issued by EarthCheck, the certification levels and validity periods recorded at the date of this update are shown below.

memmo ALFAMA



17 JUNE 2026 - 17 JUNE 2027

memmo PRÍNCIPE REAL



17 JUNE 2026 - 17 JUNE 2027

Certification status is reviewed whenever a certificate is renewed or expires.



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